



CITY OF

GROESBECK

NEW SERVICE AGREEMENT

THE WATER SYSTEM SHALL NOTIFY THE CUSTOMER IN WRITING OF ANY CROSS-CONTAMINATION OR ANY OTHER UNACCEPTABLE PLUMBING PRACTICE WHICH HAS BEEN IDENTIFIED DURING THE INITIAL INSPECTION OR DURING THE PERIODIC RE-INSPECTION.

THE CUSTOMER SHALL IMMEDIATELY CORRECT ANY UNACCEPTABLE PLUMBING PRACTICES ON THE PROPERTY.

THE CUSTOMER SHALL, AT THEIR EXPENSE, PROPERLY INSTALL, TEST, & MAINTAIN ANY BACKFLOW PREVENTION DEVICE REQUIRED BY THE WATER SYSTEM. COPIES OF ALL TESTING AND WATER MAINTENANCE RECORDS SHALL BE PROVIDED TO THE WATER SYSTEM.

ENFORCEMENT:

IF THE CUSTOMER FAILS TO COMPLY WITH THE TERMS OF THE SERVICE AGREEMENT, THE WATER SYSTEM SHALL, AT ITS OPTION, EITHER TO TERMINATE SERVICE OR PROPERLY INSTALL, TEST, AND MAINTAIN AN APPROPRIATE BACK-FLOW PREVENTION DEVICE AT THE SERVICE CONNECTION. ANY EXPENSE ASSOCIATED WITH THE ENFORCEMENT OF THIS AGREEMENT SHALL BE BILLED TO THE CUSTOMER.

DATE: _____

ACCOUNT NUMBER: _____

CUSTOMER NAME: _____ SERVICE ADDRESS: _____

MAILING ADDRESS (IF DIFFERENT FROM ABOVE): _____

DRIVER'S LICENSE NO. _____ PHONE NO. _____

OWNER/LANDLORD'S NAME: _____ PHONE No. _____

GARBAGE CONTAINERS @ \$2.00 PER CONTAINER, PER MONTH? YES ___ NO ___ # OF CANS _____

WOULD YOU LIKE TO DONATE \$1.00 PER MONTH, WHICH WILL BE ADDED TO YOUR BILL FOR A NEW FIRE DEPARTMENT BUILDING? YES ___ NO ___

CUSTOMER SIGNATURE: _____

OFFICE USE ONLY

AMOUNT RECEIVED \$ _____ RECEIPT No. _____ CASH _____ CHECK _____ MONEY ORDER _____ CREDIT CARD _____

JACKIE LEVINGSTON
MAYOR

JIM COX
CITY ADMINISTRATOR

BRENDA JACKSON
CITY SECRETARY



EXCERPT FROM SECTION 182.052 OF THE UTILITY CODE

A GOVERNMENT OPERATED UTILITY MAY NOT DISCLOSE PERSONAL INFORMATION IN A CUSTOMER'S ACCOUNT RECORD IF THE CUSTOMER REQUESTS THAT THE GOVERNMENT OPERATED UTILITY KEEP THE INFORMATION CONFIDENTIAL.

A CUSTOMER MAY REQUEST CONFIDENTIALITY BY DELIVERING TO THE GOVERNMENT OPERATED UTILITY AN APPROPRIATE MARKED FORM PROVIDED OR ANY OTHER WRITTEN REQUEST FOR CONFIDENTIALITY.

AS A UTILITY CUSTOMER OF THE CITY OF GROESBECK, YOUR INFORMATION IS MADE AVAILABLE TO VARIOUS REQUESTS FOR PUBLIC INFORMATION.

**IT IS YOUR RIGHT TO HAVE YOUR
INFORMATION KEPT CONFIDENTIAL.**

WE THE CITY OF GROESBECK VALUE OUR CUSTOMERS AND VOW TO MAKE EVERY ATTEMPT TO INSURE THAT CONFIDENTIALITY REQUEST ARE DOCUMENTED AND NOT RELEASED WITHOUT YOUR CONSENT.

IF YOU CHOOSE TO HAVE YOUR RECORDS LISTED AS **CONFIDENTIAL**, THE CITY WILL MEET SUCH REQUEST WITH THE COMPLETION OF THIS FORM. PLEASE PROVIDE YOUR INFORMATION ON THE BOTTOM PORTION OF THIS PAGE.

THANK YOU.

FIRST NAME: _____ LAST NAME: _____

SERVICE ADDRESS: _____ ACCOUNT # _____

SIGNATURE: _____ DATE: _____